Traveling With SHP

SHP provides you with the freedom to explore the world (for study, vacation or employment) while still receiving excellent health insurance coverage.

**SHP Across the U.S.**

It can happen: Asthma attack doing field work in North Carolina. A broken ankle on Spring Break. A case of the flu while in Washington DC.

When you seek health care outside the Ithaca, NY area, SHP has you covered. Aetna offers an expansive network of participating providers across the United States and SHP features coverage for both Out-of-Area Participating Providers and Non-Participating Providers.

You can use DocFind to locate the nearest Aetna Participating Provider wherever you are: www.aetnastudenthealth.com. Find your school, find a doctor.

**SHP Overseas**


If you are traveling overseas, you can go anywhere you need to for care and your claims will be reimbursed at the same level they would if you were receiving care from an out-of-area Aetna participating provider in the United States.

With most international health claims, you'll need to pay for the health services out-of-pocket. You can then submit the bills to Aetna for reimbursement or bring them to the Cornell Office of Student Health Benefits for assistance. Bills need to be itemized with date(s) of service, diagnosis, and the billed amount. Payment will be sent (with an Explanation of Benefits) to the appropriate address.

**Worldwide Medical Information & Assistance**

SHP includes worldwide travel assistance through On Call International. A unique feature of the SHP, included to meet the needs of highly mobile student body, this coverage allows SHP plan members to travel more confidently, knowing that a team of worldwide professionals is waiting to assist should an urgent health situation arise.

You are protected by On Call International whenever you are more than 100 miles or more away from your primary residence. Program features include (but are not limited to):

- travel assistance services
- travel alerts
- coordination of air and ground ambulance

**Cornell’s Travel Registry**

The Travel Registry is a service that supports emergency communications with Cornell community members who are traveling abroad, as well as access to University emergency travel insurance. Please register your travel at www.travelregistry.cornell.edu before you go!

- prescription drug replacement assistance
- unlimited emergency medical evacuation and repatriation
- emergency trauma counseling

For a full list of services provided by On Call, visit: www.oncallinternational.com

**Help is never far away**

Day or night, 365 days a year, On Call travel assistance agents are available to help you through a travel-related emergency.

- Call 866.525.1956
- Call collect at 603.328.1956
- Visit www.oncallinternational.com